

Technical Lead**Department:** Professional Services**Reports to:** Regional Services Director**Pay Grade:** Exempt**Location:** Work from home or Seattle, WA office or Irvine, CA office.

The Technical Lead is responsible for the successful delivery of all technical deliverables required for the deployment of CapitalStream's software products. This is a customer facing role that requires extensive interactions with the customer, the CapitalStream Project Manager and Business Analysts. The ideal candidate will possess strong technical software enterprise applications development experience, and has some project management and business analysis experience.

The candidate will need to:

- Oversee all customer development efforts including code designs and reviews, manage the team of technical resources assigned to customer implementation
- Work well with cross-functional teams to install custom features & product, both on and off site
- Quickly learn the fundamentals of the customer's business to comprehend and accurately estimate system requirements and interact directly with customers on technical matters
- Become the point person for all technical aspects of the application development and installation and will be asked to provide technical expertise cohesively in a team environment
- Deliver quality complex technical deliverables (estimate effort, gather requirements, design)
- Manage team of developers, onshore and offshore to ensure both timeliness and quality of delivery. Mentor and coach developers to increase the technical capabilities of the team
- Define/document new or optimize existing best practices (build process, how to customize for easy upgradability, how to streamline a service pack install)
- Size technical efforts and deliver to these estimates

Required Knowledge & Skills

- Knowledge of Oracle and PL-SQL
- Knowledge of Apache, Tomcat, IIS, and Websphere
- Strong knowledge of Java, Java Script, JSP, ANT, HTML, XML,XSLT, SOAP
- Hands-on experience with n-tier systems
- Hands-on experience with IDE (Eclipse)
- Hands-on experience with version control systems (e.g. CVS)
- Experience with performance tuning n-tier systems
- Knowledge of http, https, ftp, sftp, TCP/IP, and SSH
- Knowledge of IBM JDK & Sun JDK
- Knowledge of *nix and windows
- Familiarity with configuring network firewalls and routers

- Great problems solving abilities
- Great verbal and written communication skills
- Ability to work in front of customer and under pressure
- Ability to efficiently multi-task
- Ability to travel up to 40% of the time
- Ability to create technical documents

Work Experience

Minimum 4 years in an IT environment. Education and Training 4 year degree in Computer Science, Computer Engineering or a related discipline or equivalent experience.